Kickstart your Career in Technology

Graduate and Industrial Placement opportunities at Wanstor
Behind every great brand...

You may not have heard of us - but you’ll have heard of our customers. We work behind the scenes for some of the UK’s most well-loved brands. From restaurants and retailers on your high street, to international charities making the world a better place.

We take care of our customers’ technology so they can focus on what it is that they do best - whether that’s getting hot food to a hungry restaurant, ensuring each and every chocolate off the production line is perfect, or continuing the fight against cancer.

This technology is integral to every process in our customers’ organisations. Our teams are there to ensure that the lights stay on, that their applications are optimised, and that help is at hand - 24 hours a day, 7 days a week.

Wanstor staff are some of the most skilled networking, infrastructure and technology experts in the country, supporting the biggest brands and helping them to become even better.

... is an unsung hero.
What is an MSP?

Wanstor is an MSP, or Managed Service Provider. We provide IT services to our customers via service agreements, which cover everything from software development, network and computing infrastructure, through to IT projects and Support services.

Customers look to us to manage their IT, giving them access to technical expertise, geographic reach and uninterrupted service without having to build and maintain these capabilities internally.

The role of an MSP is to support customers and their technology choices, enabling both the business and end users. Managed Service Providers vary in size, from multinational organisations like IBM and Fujitsu, to microbusinesses - along with everyone in the middle.

Wanstor are a medium-sized Managed Service Provider with 200 members of staff based in central London near the city's vibrant Borough Market. We have engineers across the country and projects that take them further afield to Europe, the United States and Africa.

Our size is ideal for the customers we serve - we are large enough to support their individual needs without becoming bound by the process and beauracracy that can come with larger Enterprise organisations.

All of this means a raft of opportunities for you to trial different roles, alongside the fast progression associated with working for a rapidly growing business.
Fast tracks to success

A career with Wanstor will push your boundaries, exposing you to a wealth of technology across a range of companies and industries, and drive you to exceed the evolving expectations of our customers.

Our structured 18-month graduate schemes and 12-month industrial placements are designed to equip you with the skills and experience to fast-track your development into a future leader, whichever stream you choose to follow.

**Solutions**
Account Management and Consultancy

**Service Delivery**
Path to Team Leader and Service Desk Management

**Technology 360°**
Gain experience across networking, infrastructure & projects

**Hospitality and Point of Sale**
Hone a specialism in a dynamic industry
Solutions
Account and Project Management

Work closely with our customers to pioneer new technologies and solutions delivering tangible business outcomes.

Get a deep understanding of how technology drives operations within their organisations and problem-solve to help transform the customer experience and internal processes.

Become a strategic partner to well-loved brands
Engage in C-Suite conversations with some of the UK’s most well-loved brands working with them to shape IT strategy to drive business growth.

Deliver business change through technology solutions
Your solutions and projects will drive real business outcomes through technology, and you’ll see tangible results from your work.

Push your limits in a fast-paced working environment
You’ll take on a new challenge everyday and gain exposure to a wide range of technical and business situations.
Service Delivery
The Path to Team Leader and Service Desk Management

This fast paced role puts you at the front-line of service delivery for our customers and their end users.

You’ll work with your team to resolve customer incidents and requests as efficiently as possible, and proactively improve the service to exceed customer expectations.

Fast track your career in Technology Service Management
Develop your skills and experience in IT Service Management (ITSM) and accelerate your progression to team leadership and service management.

Be the ambassador for our customers
You’ll have your ear to the ground from speaking to our customers every day and truly understand the challenges they are facing. Use this to drive continuous service improvement.

Take on a new challenge every day
Gain exposure to a variety of technologies, ways of working and problems to solve across our customers every single day - pushing your learning potential to the max.
Technology 360°
Gain experience across networking, infrastructure and projects

Build a solid foundation of skills spanning operating systems, development, networks and infrastructure.

Working on the front line, you’ll develop valuable transferable interpersonal and soft skills encompassing time management, adaptability, communication and teamwork.

**Service Desk**
Develop troubleshooting skills across a wide range of technologies as the first point of customer contact and the face of Wanstor.

**Onsite Client Support and Projects**
Develop an understanding of unique customer challenges and how technology enables business to grow trusted relationships and build interpersonal skills.

**Networking**
Immerse yourself in the world of network management, building your knowledge of Connectivity, Routing, Switching and Security.

**Infrastructure**
Ensure smooth running of internal and client IT infrastructure, proactively monitor for faults and grow your knowledge in Virtualisation, Storage and Backups. Visit our data centre and see what happens behind the scenes!
Hospitality & Point of Sale
Hone a specialism in a dynamic industry

Become an expert in the inner workings of restaurant, hotel and leisure organisations, including some of the most well-known brands and partners within the Hospitality sector.

Travel the UK
Travel across the UK and internationally to deliver projects that transform the customer experience and drive operational efficiency behind the scenes.

Focus your development with fast-growing technologies
Accelerate your development as a POS Implementation specialist, building your skills across technology, service management, industry specialisation, and core competencies.

Gain industry-wide certifications
You’ll be placed on a formal training path and gain certifications in ITIL, Oracle POS Implementation, and networking CCNA.
Year in Industry

Your year in industry with us will be spent exploring various areas of IT and building a solid foundation of skills on which to base a successful career.

During your time with Wanstor, you get a 360° experience of IT across various departments and diverse technologies.

Working with an IT MSP, you will gain exposure to a wealth of new technologies that you don’t get from most in-house roles where you are limited to one internal IT environment.

It is an intense and exciting year of learning where you will discover what really interests and challenges you, realise your potential and the diversity of opportunities our company and industry has to offer.

From day one, you are part of the Wanstor family. Following an in-depth two week induction and role specific training, you make your transition into the first department of your rotation. Interns are not given light duties or the jobs that no one else wants. You have real responsibilities and the chance to make a difference.

The hands on, real life experience you get working at Wanstor is invaluable.
Kick-start your career with the Wanstor Graduate Scheme

Adaptive pathways
Wanstor’s graduate streams adapt to your personal progression and development needs. You’ll get exposure to different technologies and customer requirements to help you discover what really interests and challenges you. Wanstor management will work with you to understand your goals and strengths. Once you’ve found your calling you can bed in and hone your experience.

Growth mindset
Supercharge your learning and development through a combination of on-the-job experience, structured inductions and training, and industry certifications.

Work with some of the best engineers in the country and experience hands on, real life in the IT industry.

Perks of the job
Our dynamic and diverse workplace based in the buzzing centre of SE1 is a place where dedicated, energetic, forward thinkers thrive.

You’ll be rewarded with a competitive starting salary, unlimited access to LinkedIn Learning, an interest-free season ticket loan, and plenty of social events throughout the year.
How to Apply

We know it takes time and preparation to complete applications and interviews, so here's a flavour of what to expect.

1. Application submission: Deadline 20th March 2020
   Send your CV and Cover letter to Graduates@wanstor.com. Include which specialism you are interested in and why you think you’d be great in the role. Don’t forget to show us who you are and don’t be afraid to stand out. Make certain to check your spelling and grammar carefully!

2. Telephone Interviews
   These are 25 to 30 minutes with a member of our HR team. You’ll be asked about skills, role-specific experience, and who you are as a person. We get to know you, and how you might fit with Wanstor.

3. Assessment Centre
   Get a feel for Wanstor and show us what you’re made of. You can take part in a group exercise related to your role, where we’ll be looking for how well you interact with and support others.

4. Leadership Interview
   This is the final stage of the interview process, where you’ll meet with one of our senior leaders or Directors. It’s important to ask questions at this stage as well – you need to find out if we’re the right fit for you too.

Show us what you’re made of.
What you’ll need to apply

+ Predicted or achieved 2:1, preferably in STEM degree (science, technology, engineering, maths)
+ Passion and flair for technology

To apply, please submit your CV and cover letter to graduates@wanstor.com

Be sure to include the placement you are applying for.