

# Student Life Welcome

Introductions to help you feel prepared and get  
the most from your time this year.

A place for belonging.  
A path for ambition.

[student.kent.ac.uk](http://student.kent.ac.uk)

# Ask NEXUS when you have questions

School support teams sit alongside each Nexus Information Desk in three central locations.

Visit any Nexus desk when you have questions or need to speak to someone.

You can contact online, call, drop-in or visit by appointment as needed.



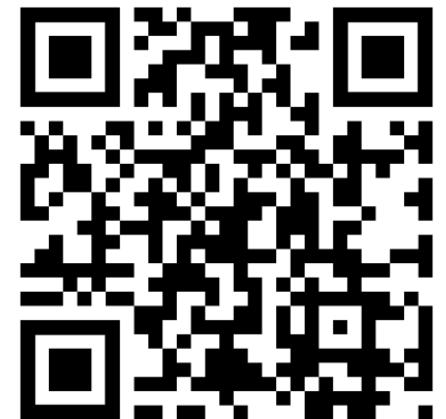
Templeman Library, Canterbury



Sibson Building, Canterbury



Medway Building, Medway



<https://student.kent.ac.uk/support>



# Attendance and Engagement

**It is important that you fully engage with your studies and attend all teaching activity.** We check your in-person attendance every couple of weeks. If we see a pattern of low attendance or other engagement, we will check-in to try to help.

**If you are contacted about your attendance, please:**

1. Start attending (and continue to engage on Moodle, etc).
2. Log your attendance on **Presto** or self-report if you need to be absent.
3. Speak to your Academic Adviser or the Engagement Support team.



Unfortunately, if you are not attending in-person teaching then it may get to the point where you will not be able to continue your studies (but we want to help before it gets to that point).

<https://student.kent.ac.uk/studies/engagement-with-study>



# Late Submission Policy

If you miss a deadline and need a bit more time ...

**up to 24 hours late  
max mark is 60**

Where the assignment is submitted **within 24 hours** of the published deadline, the mark recorded for the piece of work may not exceed the mark of 60;

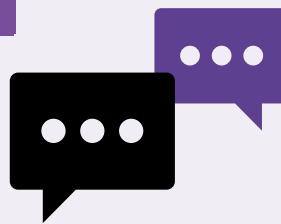
**up to 48 hours late  
max mark is pass**

Where the work is submitted **within 48 hours** of the published deadline, the mark to be recorded for the piece of work will be capped at the pass mark for the module;

**more than 48 hours  
mark is zero**

Where work is **more than 48 hours** after the published deadline a mark of zero will be recorded.

**OR you can request an extension to the deadline without any mark penalty if they have extenuating circumstances that are eligible for mitigation.**



# Support for Extenuating Circumstances

If you are struggling to attend teaching or if you are struggling to submit your work in time, then please contact the Engagement Support team.

Lots of things can make it difficult to do your best. Whatever the situation, contact the team when things first happen, so that we can help.

You can email, call, drop-in or visit by appointment as needed.

**Email:** [EngagementSupport@kent.ac.uk](mailto:EngagementSupport@kent.ac.uk)

**Visit:** Ask for the team at any of the three Nexus desks if you need to speak to someone about personal circumstances or if you need advice about your options.

<https://student.kent.ac.uk/support/engagement>



# Student Support and Wellbeing (SSW)

Stand for ambition.  
[kent.ac.uk](http://kent.ac.uk)



# Student Support and Wellbeing

Supporting you to succeed with the following teams

- Mental Health
- Counselling
- Disability and Neurodiversity
- Long term health conditions
- Specialist Support
- Outreach groups
- Student Welfare
- Financial Hardship
- Chaplaincy
- University Nursing Services and University Medical Centre

# Student Support and Wellbeing

What can we help you with?

- Inclusive Learning Plans (ILPs)
- Disabled Student Allowance
- Routes to specialist services within the NHS and other support
- Budgeting
- Managing your wellbeing
- Preventative Wellbeing – free wellbeing app (search Spectrum Life on app store)
- [www.kent.ac.uk/student-support](http://www.kent.ac.uk/student-support)

Spectrum Life- in the moment support 24/7 365 days a year

- Telephone 0800 0318227 and press option 1
- Text/WhatsApp 'Hi' to +44 (0)7418 360780

# Medical Support

## University Nursing Services (UNS)

- Monday to Friday Walk in 7am - 10pm
- Appointments 10am - 5pm
- Walk in 5pm – 12 Midnight
- Weekends Walk in 7:00pm to 12 midnight

Midnight to 7am is for emergencies only, however you can access the nurse by calling campus security on 01227 823300 who will then contact the nurse on your behalf.

## University Medical Centre

- All students can register, easy and convenient and we encourage you to do so for easy access to a Doctor or Nurse
- [www.umckent.co.uk](http://www.umckent.co.uk)
- Vaccinations

# Welcome to your Library

Email **helpdesk@kent.ac.uk**

Phone **01227 824888**

Visit IT and library support:  
**[student.kent.ac.uk/studies/library](http://student.kent.ac.uk/studies/library)**

Templeman Library, Canterbury



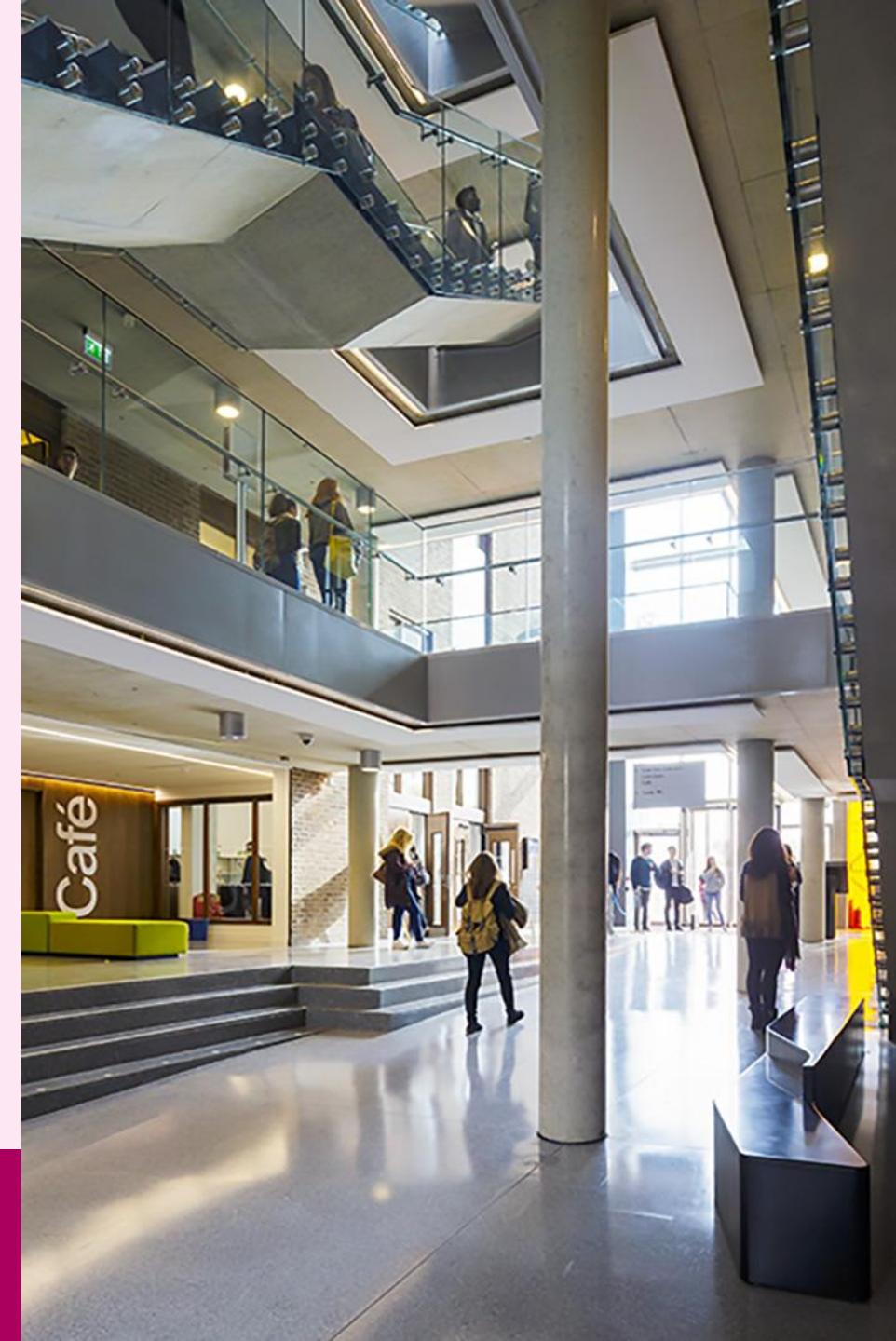
Drill Hall Library, Medway



# Using the Library

- Use Find a Book kiosks to find books and journals in the Library
- Use Borrow and Renew kiosks to borrow items
- We have loan laptops you can use in the Library or on campus.
- We also have thousands of digital resources including e-books, e-journals and databases.

[student.kent.ac.uk/studies/  
finding-books-and-library-resources](http://student.kent.ac.uk/studies/finding-books-and-library-resources)



# Meet your Academic Librarians

Your subject experts in information  
resources, library services and  
digital literacy skills.



[student.kent.ac.uk/studies/library/librarians](http://student.kent.ac.uk/studies/library/librarians)

# Library Events and Activities



[student.kent.ac.uk/studies/library/events](http://student.kent.ac.uk/studies/library/events)

# Library induction Moodle

Get to know the library by visiting  
our Library induction Moodle.

Here you'll find:

- Bitsize videos
- Step-by-step guides
- Help and support



[tinyurl.com/KentLibraryInduction](https://tinyurl.com/KentLibraryInduction)

# Introduction to Skills for Academic Success



**Canterbury campus**  
Rutherford Extension  
opposite Templeman Library

# What is 'Skills for Academic Success' (SAS)?

- SAS is a free and friendly academic skills development service
- All students, from foundation to PG, can access our support.
- We can help you develop all the skills you will need to achieve your academic goals
- Whether you are fresh from school, returning to education after a break, or anxious about undertaking higher level academic study (for any reason)

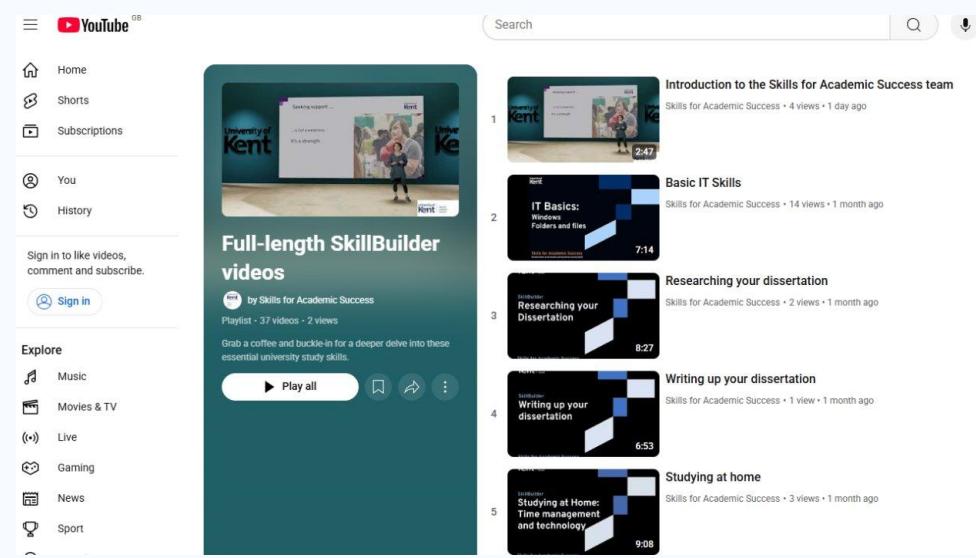
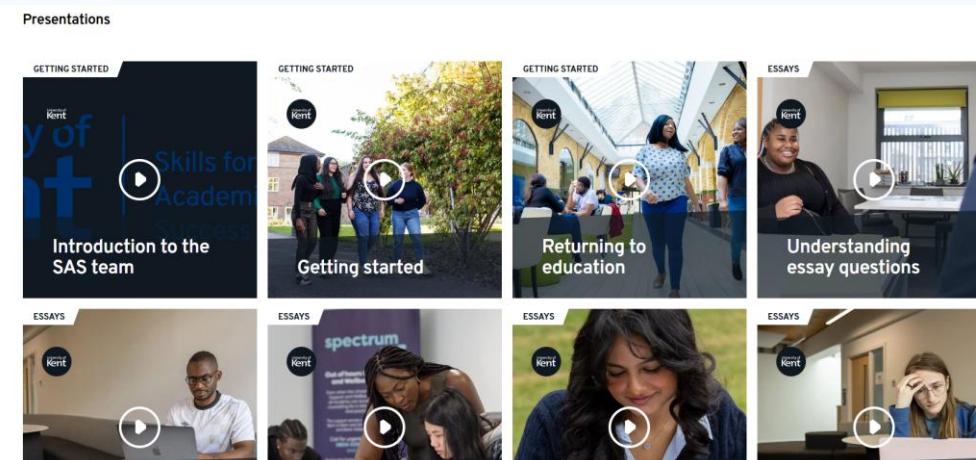
.....Please get in touch!

# Using SAS – Website resources

*SkillBuilder at-a-glance* video shorts  
covering a full range of **academic skills**  
and a range of **basic maths and stats skills**

*SkillBuilder* trad. Available on Moodle and  
YouTube:

[Full-length SkillBuilder videos - YouTube](#)  
[Stats & Numeracy - YouTube](#)



# Using SAS

## Website resources

### [Downloadable Study Guides](#)

**Easy-to-follow guides and videos on areas such as:**

- Planning and referencing tools
- Essay Writing
- Time management
- Exam techniques & strategies
- Maths, stats and pharmacy calculations

## Webinars

- Introduction to essay writing
- Advanced essay writing
- Effective reading
- Critical thinking
- Writing introductions & conclusions
- Effective revision
- Essay writing in exams

# Using SAS - Individual tuition

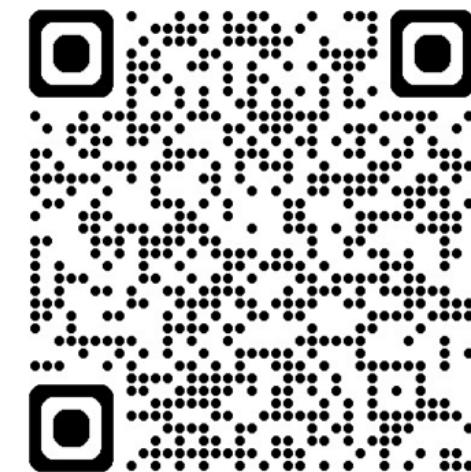
## One-to-one appointments

- Easy-to-book 45-minute appointments, in person or online
- Available weekdays 9am – 5pm (all year)

Choose an adviser to suit your individual needs...

- Learning Advisers (cover all aspects of learning, skills, assignments)
- Royal Literary Fellows (cover writing skills specifically)
- Maths\* or stats tutors (for maths, financial maths, statistics)

\*Autumn term only



# **Careers & Employability Service**

**Canterbury campus  
Rutherford Extension  
opposite Templeman Library**



# Who are we?



# How can we help?

- Careers Hub:

<https://careers.kent.ac.uk/>

- Book an appointment:

- Quick Advice, Year in Industry Support, Practice Interviews & Career Guidance

- Jobs Portal:

- graduate roles, part-time roles, volunteering, internships, placements and more

- For part time work come along to one of our Jobshop drop ins – 11-1pm Mon-Fri

- Check out our webpages and book upcoming career events

- Use our online support:

- Moodle – our page will already be in your module list. Look out for this:



# Employability Points

- A scheme that rewards you for making yourself more employable & taking part in university life.
- Any co-curricular activity that you take part in will earn you points.
- These points can then be used to apply for employability-related opportunities (referred to as EP Rewards).



# Student Success

## Our Mission

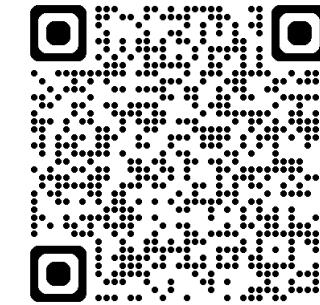
⚖️ We understand that every student is unique, and some students might face more barriers than others.

❤️ Our mission is to provide a university experience that is inclusive and equitable.

## What We Offer

🔧 Support with your transition to Higher Education through events and programmes.

🎤 Speaker events that will inspire you!

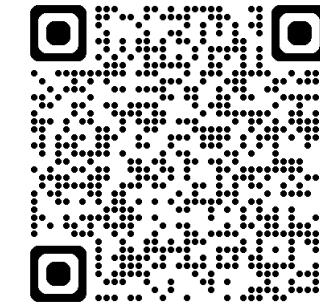


## Get Involved

🌐 Webpage: [Student Success](#)

✉️ Email: [StudentSuccess@kent.ac.uk](mailto:StudentSuccess@kent.ac.uk)

# Student Success



## 🏅 Diversity Mark

📘 Diversify and decolonise the curriculum on your programmes.

👉 Paid opportunities to get involved as a Diversity Mark Officer.

## 🤝 Belonging & Community

👋 Inductions and term-time events to connect with your peers and academic staff. We'll help you find your place and your people at Kent.



## 📘 Get Involved

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# ASPIRE

Supporting  
entrepreneurs  
and start-ups

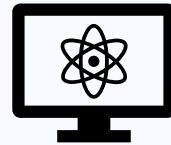
Stand for ambition.  
[kent.ac.uk](http://kent.ac.uk)



**ASPIRE helps you kickstart your business dream while building the skills you need to succeed.**

Scan the QR code to join your entrepreneurial community and stay up to date with our events and exciting workshops.

Email [ASPIRE@kent.ac.uk](mailto:ASPIRE@kent.ac.uk) or visit us in Sibson Building, Canterbury.



Business Start-Up Journey, with workshops and networking.



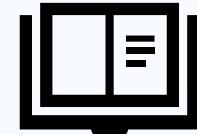
Grow your network and get support from Entrepreneurs in Residence and mentors.



Build entrepreneurial skills and the mindset to boost your success and career.



Pitch your idea and win funding for your business.



Learn how to start your own business, from idea to launch!



Be inspired

# Business Start-Up Journey Launch



Meet two incredible Kent entrepreneurs:

**Bal Sandher** who grew his one-man health business into a £40M international company.

**Toyin Sanyaolu** founder of the Wonder Lab Project, a rapidly expanding STEM venture.

**Free buffet and networking.**

Secure your space now!  
Scan the QR code or email [ASPIRE@kent.ac.uk](mailto:ASPIRE@kent.ac.uk)

**ASPIRE**  
University of Kent

13.30 – 15.30  
Wednesday 22 October  
LT1 Sibson, Canterbury





We are KSU

# Who are we?

- A charity independent to the University.
- Here to support, advocate and lobby for change, as well as provide a great student experience!
- Led by students for students.



# What do you need to know?

We have an **Advice Service** including a **campus pantry**.

- **Academic** – appeals, extenuating circumstances, academic misconduct.
- **Housing** – support with contracts, landlords, finding replacement tenants.
- **International Students and Visas** – documentation, working hours, legal requirements.
- **Finances** – queries around tuition fees, loans, grants, budgeting advice, payment plans.



# What do you need to know?

KSU

- Are you someone who isn't afraid to speak up? Someone who wants to make things better? **Become a student rep!**
- Look out for **Give it a Go**
- Join a **student group**
- Follow us on socials **@kentstudentsunion**
- Download our app (search on Kent Students' Union)
- Email us **hello@ksu.co.uk**



# Your Uni / Your Say

**Your feedback matters!** The University works with students and with the Kent Students' Union to ensure that you have what you need to learn, progress and get the most from your experience at Kent.



**Become a Student Shaper**



**Become a Student Rep**



**Join a student Advisory Board**

See all the ways to get involved and contribute to Student Voice  
**#YourUniYourSay**

