

# CENTRE FOR HEALTH SERVICES STUDIES ANNUAL LECTURE



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**Thursday 6<sup>th</sup> October 2016**

**Drinks Reception: 5.30pm to 6.00pm**

**Annual Lecture: 6.00pm to 7.30pm**

**Darwin Conference Suite**

**University of Kent, Canterbury**



## **Abstract**

### ***Remote video consultations: Expectation, hubris, hype and evidence***

Politicians are currently fond of the futuristic image of patients consulting their doctors and nurses using remote technology. Remote video consulting (using Skype, Facetime or comparable software) is commonplace in parts of the world where some citizens live in truly remote areas (e.g. Australia).

Ironically, remote consulting may also have potential in cities clogged by traffic (as, for example, it becomes less and less feasible for clinicians to drive to 'house calls'). In this country, policy discourse envisages a proximate future in which remote technology produces more efficient services, less stressed staff and more satisfied patients.

Some clinicians are enthusiastic; others not so sure. Likewise with patients. As always, the devil is likely to be in the detail. This lecture will review the evidence base on what is known, what is not known and what is inherently uncertain about remote video consulting.

In particular, Professor Greenhalgh will present preliminary data from the NIHR-funded VOCAL (Virtual Online Consultations – Advantages and Limitations) study of remote video consulting in the NHS (<http://www.nets.nihr.ac.uk/projects/hsdr/135926>)

## **Further information**

**This FREE event is open to all. No booking required**

**For further details please contact Helen Wooldridge:**

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